

Luke Fuller
Chief Product Officer
Quest Payment Systems Pty Ltd

[REDACTED]
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To Whom It May Concern,

I am writing to highly recommend Tien Dat Pham (Dat) for any future opportunities he may pursue. During his internship with us, Dat consistently demonstrated exceptional intelligence, dedication, and a strong aptitude for learning.

Dat quickly grasped the basics of product management, including how to build requirements for products and develop roadmaps. He played a crucial role in developing a new developer portal, transforming our existing documentation into a comprehensive tool using GitBook. Additionally, he integrated a user authentication management component with Clerk, which significantly reduced our costs by eliminating the need for GitBook user licenses for restricted content access.

Dat is a personable and likable team player who consistently demonstrated punctuality and reliability. He also contributed to the development of a market intelligence gathering app, which enabled us to collect valuable information from retailers about their technology and payment stacks. This app has been instrumental in helping us better target customers and make informed product decisions. Dat took on a leadership role in this project, working closely with other interns and guiding the team to success.

While Dat is still developing his overall knowledge of payments, business, and technology, I am confident that he will continue to grow and become a valuable asset to any organisation. I am available as a reference should Dat ever require it.

Sincerely,

Luke Fuller

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